

Lucky Paws Dog Hotel – Dog Boarding and Sitting Waiver

This waiver is a binding agreement between Lucky Paws Dog Hotel (“the Facility”) and the undersigned dog owner (“the Owner”) regarding the care of the dog(s) in the year 2025 listed below. By signing this waiver, the Owner agrees to the terms and conditions outlined herein.

1. Identification

- Owner’s Name: _____
- Dog’s Name(s): _____
- Breed(s): _____
- Contact Number: _____
- Emergency Contact Name & Number: _____

2. Acknowledgment of Risks

The Owner acknowledges that:

- A. Boarding, daycare, and grooming involve inherent risks, including but not limited to:
 - Dog interactions that may result in bites, scratches, or other injuries.
 - Illness or stress due to changes in the environment or exposure to other dogs.
- B. While Lucky Paws Dog Hotel takes all reasonable precautions, injuries, illness, or stress-related conditions may occur, and the Facility is not liable for these occurrences.

3. Veterinary Care Authorization

The Owner authorizes Lucky Paws Dog Hotel to seek emergency veterinary care if deemed necessary. The Owner agrees to cover all associated costs, including transportation and treatment. The Facility will make every effort to contact the Owner or emergency contact before proceeding.

4. Health and Vaccination Requirements

The Owner certifies that:

- A. Their dog(s) is up to date on all vaccinations, including rabies, distemper, and bordetella.
- B. Their dog(s) is free from contagious diseases, fleas, and ticks at the time of drop-off.
- C. Any pre-existing medical conditions have been disclosed to the Facility.

The Facility is not liable for any illness resulting from pre-existing conditions, exposure to external factors, or undisclosed health issues.

5. Behavioral Acknowledgment

The Owner confirms that they have disclosed any behavioral issues, including aggression, anxiety, or destructive tendencies. The Owner accepts responsibility for injuries or damages resulting from undisclosed behaviors.

6. Property Damage and Liability

The Owner assumes full financial responsibility for any damages caused by their dog(s) to the Facility, staff, other dogs, or property.

7. Injury or Death Liability Waiver

The Owner releases Lucky Paws Dog Hotel and its staff from liability for:

- A. Injuries, escapes, or death of the dog(s) caused by unforeseen circumstances, provided the Facility exercised reasonable care.
- B. Damages or losses resulting from uncontrollable factors such as acts of nature or other pets' actions.

8. Indemnification Clause

The Owner agrees to indemnify and hold harmless Lucky Paws Dog Hotel, its staff, and affiliates from any claims, damages, or expenses arising from their dog(s)' actions or care.

9. Photo and Media Release

The Owner grants permission for Lucky Paws Dog Hotel to use photos or videos of their dog(s) for promotional purposes, including social media and advertising.

☐ I Agree ☐ I Do Not Agree

10. Payment and Cancellation Policies

- A. Full payments are due at the time of drop-off for all Daycare services, and Boarding services less than 21 days
- B. For long-term boarding stays of 21 days or more, a minimum payment of 50% of the total boarding fee is required at the time of drop-off. The remaining balance must be settled prior to, or on the scheduled pick-up date

* Cancellations within 24 hours of the booking date may incur a cancellation fee.

* No refunds will be issued if the Owner decides to pick up their dog(s) earlier than the agreed-upon period.

11. Governing Law

This agreement is governed by the laws of the Province of Alberta, Canada. Any disputes arising under this agreement shall be resolved in the jurisdiction of Calgary, Alberta.

12. Owner's Acknowledgment and Signature

By signing this waiver, I acknowledge that I have read, understood, and agreed to all terms and conditions outlined above.

Owner's Name (Printed): _____

Owner's Signature: _____

Date: _____

Facility Representative's Name (Printed): _____

Facility Representative's Signature: _____

Date: _____