

Lucky Paws Dog Hotel – Dog Boarding and Sitting Waiver

This waiver is a binding agreement between Lucky Paws Dog Hotel (“the Facility”), and the undersigned dog owner (“the Owner”) regarding the care of the dog(s) in the year 2025 listed below. The facility includes all services offered under Lucky Paws Dog Hotel, including but not limited to boarding, daycare, and grooming through Boutique Pet Grooming. By signing this waiver, the Owner agrees to the terms and conditions outlined herein.

1. Identification

- Owner's Name: _____
- Dog's Name(s): _____
- Breed(s): _____
- Contact Number: _____
- Contact Email: _____
- Emergency Contact Name & Number: _____

2. Acknowledgment of Risks

The Owner acknowledges that:

- A. Boarding, daycare, and grooming involve inherent risks, including but not limited to:
 - Dog interactions that may result in bites, scratches, pregnancy, or other injuries.
 - Illness or stress due to changes in the environment or exposure to other dogs.
- B. While Lucky Paws Dog Hotel takes all reasonable precautions, injuries, illness, or stress-related conditions may occur, and the Facility is not liable for these occurrences.

3. Veterinary Care Authorization

The Owner authorizes Lucky Paws Dog Hotel, including its Boutique Pet Grooming department, to seek emergency veterinary care if deemed necessary. The Owner agrees to cover all associated costs, including transportation and treatment. The Facility will make every effort to contact the Owner or emergency contact before proceeding.

4. Health and Vaccination Requirements

The Owner certifies that:

- A. Their dog(s) is up to date on all vaccinations, including rabies, distemper, and bordetella.
- B. Their dog(s) is free from contagious diseases, fleas, and ticks at the time of drop-off.
- C. Any pre-existing medical conditions have been disclosed to the Facility.

The Facility, including its Boutique Pet Grooming department, is not liable for any illness resulting from pre-existing conditions, exposure to external factors, or undisclosed health issues.

5. Behavioral Acknowledgment

The Owner confirms that they have disclosed any behavioral issues, including aggression, anxiety, or destructive tendencies. The Owner accepts responsibility for injuries or damages resulting from undisclosed behaviors.

6. Property Damage and Liability

The Owner assumes full financial responsibility for any damages caused by their dog(s) to the Facility, staff, other dogs, or property.

7. Injury or Death Liability Waiver

The Owner releases Lucky Paws Dog Hotel, including its Boutique Pet Grooming Department, independent contractors, and all staff from liability for:

- A. Injuries, escapes, or death of the dog(s) caused by unforeseen circumstances, provided the Facility exercised reasonable care.
- B. Damages or losses resulting from uncontrollable factors such as acts of nature or other pets' actions.

8. Indemnification Clause

The Owner agrees to indemnify and hold harmless Lucky Paws Dog Hotel, including its Boutique Pet Grooming Department, independent contractors, all staff, and affiliates from any claims, damages, or expenses arising from their dog(s)' actions or care.

9. Payment and Cancellation Policies

- A. Full payments are due at the time of drop-off for all Daycare services, and Boarding services less than 21 days
- B. For long-term boarding stays of 21 days or more, a minimum payment of 50% of the total boarding fee is required at the time of drop-off. The remaining balance must be settled prior to, or on the scheduled pick-up date

* Cancellations within 24 hours of the booking date may incur a cancellation fee.

* No refunds will be issued if the Owner decides to pick up their dog(s) earlier than the agreed-upon period.

10. Abandonment Policy and Ownership Transfer

In accordance with the applicable laws and regulations of Calgary, Alberta, Canada:

If a pet is left in the care of Lucky Paws Dog Hotel and no payment is made or arrangements are confirmed by the Owner, Lucky Paws Dog Hotel will provide written notice (via email or registered mail) to the Owner, allowing 14 calendar days from the date of notice for the Owner to make full payment and arrange for pet pickup.

If the Owner fails to respond or make payment within 14 calendar days, the pet will be deemed legally abandoned under the Animal Protection Act of Alberta and the City of Calgary Responsible Pet Ownership Bylaw. Ownership of the pet will automatically transfer to Lucky Paws Pet Care LTD.

Following ownership transfer, Lucky Paws Pet Care LTD will make every reasonable effort to rehome the pet or place it in an appropriate shelter within 30 days of abandonment being confirmed.

After this point, the original Owner will forfeit all legal rights to reclaim the pet and waives any right to pursue legal action against Lucky Paws Pet Care LTD regarding the ownership, custody, or placement of the pet.

11. Governing Law

This agreement is governed by the laws of the Province of Alberta, Canada. Any disputes arising under this agreement shall be resolved in the jurisdiction of Calgary, Alberta.

12. Photo and Media Release

The Owner grants permission for Lucky Paws Dog Hotel (including services provided through Boutique Pet grooming) to use photos or videos of their dog(s) for promotional purposes, including social media and advertising.

I Agree I Do Not Agree

13. Owner's Acknowledgment and Signature

By signing this waiver, I acknowledge that I have read, understood, and agreed to all terms and conditions outlined above.

Owner's Name (Printed): _____

Owner's Signature: _____

Date: _____

Facility Representative's Name (Printed): _____

Facility Representative's Signature: _____

Date: _____